Chaminade University BU 200 **Course** Syllabus

Course Title: Introduction to Management

Term Dates: Spring Evening; April 3rd to March 25th

Place: Schofield Bks.
Time: 12:30-16:40
Instructor: James Moses
Office Hours: By Appointment

Telephone: 739-4612 (Office: MBA Office, Kieffer Hall, Room 11)

Email: Office: jmoses@chaminade.edu or home. mosesj002 @hawaii.rr.com

COURSE DESCRIPTION:

This course provides an introduction to the world of business and organizations and examines the functions and relationships of marketing, human resources, accounting, information systems and law.

The class is team-taught by faculty from various business disciplines. Your faculty team will use a variety of methods to helpyou learn about business, including group cases, internet exercises, discussions on career planning, as well as the more-traditional textbook and case approach.

OBJECTIVES OF THE COURSE:

The main objectives of this course are to:

- 1. Provide the student with a basic understanding of managerial concepts and procedures.
- 2. Provide a background for more informed decision-making.
- 3. Prepare the student for **further** study in the **field** of management.

REQUIRED TEXT:

Business Today, Mescon, Bovee, Thill, 9th Edition, 1999.

GRADING:

Midterm Examination 35% Final Examination 35% Oral Presentation/Write up 30%

MIDTERM AND FINAL EXAMINATIONS:

The midterm and final examinations will focus on the material covered in the textbook. The format will be mainly objective, with some short definitions and descriptions.

ORAL PRESENTATION/WRITE UP:

Each student will do an oral presentation 15 minutes in length Each presentation should analyze in depth one issue in contemporary management. The oral presentation should be professionally prepared and delivered. You will be expected to prepare visual aids and handouts. You must notify the **instructor** a week in advance of any changes (days or topic) after the dates of the presentations are announced. Please **write** up your oral report, including bibliography, and submit it for grading. Length should be five to eight pages. Written reports are due June 10, 2000.

SCHEDULE AND ASSIGNMENTS

April 8th Chapter 1, Foundations And Challenges of Business Chapter 2. On Global Business Case Exercises: Molex: The Billion-Dollar Globetrotter, p. 26 Entrepreneurs Clean up in South Africa, p. 58 April 15th Chapter 3, Ethical And Social Responsibilities of Business Chapter 4, Forms of Business Ownership **Case Exercises:** Dialing Up Social Responsibility, p. 92 Shareholder Protection or Legal Opportunism? p. 126 April 22nd Chapter 5, Small Business, New Ventures, And Franchises Chapter 6, Management Fundamentals Case Exercise: Growing Pains, p. 155 New Management Techniques for Electrifying Performance at GE, p. 186 April 29th Chapter 7, Organization, Teamwork, And Commu ication Chapter 8, Production of Quality Goods and Services Case Exercise: Revving Up a New Organization at Chrysler, p. 221 Companies Compete on Customer Service, p. 252 May 6th MIDTERM EXAM Chapter 9, **Human** Relations, Motivation, And Performance Case Exercise: Flying High on Employee Morale, p. 284 **CLASS** PRESENTATIONS BEGIN THIS WEEK May 13th Chapter 10, Human Resource Management Chapter 11, Employee-Management Relations **Case Exercise:** Serving Billions Around the World, p. 321 Labor And Management Bury the Hatchet, p. 352 May 20th Chapter 12, Marketing And Customer Satisfaction Chapter 13, Product And Pricing Decisions Case Exercises: Homebuilders Find a Profitable Way to Satisfy Customers, p. 379 Coffee, Tea, and On-Time Arrival: Turning Around Continental Airlines, p. 410 May 27th Chapter 14, Distribution Chapter 15, Promotion Case **Exercises:** Sears: From Turnaround to Transformation, p. 440 America Online: Losing the Battles, but Winning the War, p. 470 June P Chapter 16, Computer And Information Technology Chapter 17, Accounting Case Exercises: High Tech Time Bomb: The Spread of Computer Viruses-and Their Prevention, p. 504 Going to the Cleaners, p. 536 June 17th FINAL EXAM AND WRITTEN REPORT DUE