

## **Calendar**

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- 10/10**      **Review of Syllabus**  
**Chapter 1: What is Organizational Behavior?**  
**Chapter 2: Diversity in Organizations**  
**Video on Millennials**
- 10/17**      **Due: Journal Chapters 1 & 2**  
**Chapter 3: Attitudes & Job Satisfaction**  
**Chapter 4: Emotions & Moods**  
**Review Customer Service Analysis**
- 10/24**      **Work on Customer Service Analysis**
- 10/31**      **Work on Customer Service Analysis**
- 11/7**        **Due: 2 Customer Service Analysis Papers & Journal Chapters 3 & 4**  
**Chapter 5: Personality & Values**  
**Chapter 6: Perception & Individual Decision Making**  
**Chapter 7: Motivation Concepts**  
**Chapter 8: Motivation: From Concepts to Applications**
- 11/14**      **Due: Journal Chapters 5, 6, 7, & 8**  
**Chapter 9: Foundations of Group Behavior**  
**Chapter 10: Understanding Work Teams**  
**Chapter 11: Communication**
- 11/21**      **Due: Journal Chapters 9, 10, & 11**  
**Chapter 12: Leadership**  
**Chapter 13: Power & Politics**  
**Chapter 14: Conflict & Negotiation**
- 11/28**      **No Class: Thanksgiving**
- 12/5**        **Due: Journal Chapters 12, 13, & 14**  
**Chapter 15: Foundations of Organization Structure**  
**Chapter 16: Organization Culture**  
**Chapter 17: Human Resource Policies & Practices**  
**Chapter 18: Organizational Change & Stress Management**
- 12/12**      **Due: Journal Chapters 15, 16, 17, & 18**  
**Discussion on Sun Tzu and the Art of Business**  
**Review Final**
- 12/19**      **Due: Final**